



GOVERNMENT OF KERALA

Abstract

Food & Civil Supplies Department- Issuing Supplementary Guidelines for the Distribution of Non-Domestic LPG Cylinders - Orders Issued

FOOD & CIVIL SUPPLIES (D) DEPARTMENT

G.O.(Rt)No.98/2026/F&CS Dated,Thiruvananthapuram, 24-03-2026

- Read 1. G.O. (Rt) No. 94/2026/F&CS dated 17-03-2026
2. Minutes of the Video Conference convened by the Secretary, Electronics & IT on 18.03.2026
 3. Letter No. No. CCS/2737/2026-A 2 dated 19.03.2026 of the Commissioner of Civil Supplies & Consumer Affairs, Thiruvananthapuram.

ORDER

As per the GO read as 1st paper above, Government have issued procedures and guidelines for ensuring uninterrupted supply of LPG to the public, prevent hoarding, diversion and black-marketing and to prioritise supply to essential institutions. The Commissioner of Civil Supplies & Consumer Affairs has submitted a proposal incorporating the suggestions, as decided in the meeting held on 18.03.2026, for the streamlined and equitable distribution process of non-domestic LPG cylinders.

Government have examined the matter in detail and are pleased to issue following detailed and specific guidelines, in continuation of the existing policy, for the distribution of non-domestic LPG cylinders.

- a. To manage demand effectively, priority sectors have been identified along with their corresponding allowable demand percentages, based on consumption data available in the Oil Company database. This data reflects cylinder usage by consumers through their respective distributors.

- b. Non-domestic consumers may approach their respective distributors, who will issue stock based on the assigned sector category and the daily cap assigned in the GO read above.
- c. Oil companies shall maintain company-wise allocations to ensure equitable distribution across the state.
- d. If the quotas fixed for the essential and non-essential categories are not fully utilized on any day from the date of the Government Order, i.e., from 17.03.2026, the unutilized quantities from both categories shall be carried forward and added to the entitlement (quota) of the high demanded semi-essential category for the following day, to be distributed in addition to the fixed daily quota.
- e. To meet urgent or exceptional non-domestic demand, a web portal SOS LPG Portal (<https://www.lpgtrackerkerala.in/>) has been launched to provide access for non-domestic users. In the event of complaints regarding non-receipt of non domestic cylinders in the semi-essential sector, SOS requests may be submitted through the LPG Portal.
- i. Verification: Taluk Supply Officers shall conduct a one-time field level enquiry through Rationing Inspectors to ascertain the daily requirement in cases where consumption data is not available in the Oil Company database. Based on this assessment, they shall fix the number of non-domestic cylinders allowable per day as per the criteria specified above and recommend eligible requests to the District Supply Officer (DSO) accordingly.
- ii. Review: The DSO will present these requests to the District Crisis Management Committee.
- iii. Approval: Based on the policy decision of the committee and after considering the district-wise quota fixed in the Government Order and the criteria fixed above, the District Supply Officer (DSO) may approve the requests and forward it to the oil companies.

The following tiered structure will ensure that essential services receive full support, while commercial consumption is appropriately regulated.

| Sl.No. | Sector | Current ND Demand (MT/day) | Allowed (MT/day) | % of Demand Allowed | Cylinders/day (19Kg cylinder) |
|--------------------------------|---|----------------------------|------------------|---------------------|-------------------------------|
| Essential Services | | | | | |
| 1 | Hospitals & Medical Institutions | 24.18 | 24.18 | 100% | 1273 |
| 2 | Schools & Educational Institutions | 25.83 | 25.83 | 100% | 1359 |
| 3 | Crematoriums | 1.5 | 1.5 | 100% | 79 |
| 4 | IT Park / Industrial Canteens | 0.54 | 0.54 | 100% | 28 |
| 5 | Hostels (School / College) | 8 | 8 | 100% | 421 |
| 6 | Community Kitchens / Subhiksha Hotels | 6 | 6 | 100% | 316 |
| 7 | Old Age Homes / Orphanages | 4 | 4 | 100% | 211 |
| Total | | 70.05 | 70.05 | 100% | 3687 |
| Semi Essential Services | | | | | |
| 8 | Pharmaceutical Industry | 3.34 | 2.34 | 70% | 123 |
| 9 | Fisheries Industry | 0.26 | 0.18 | 70% | 9 |
| 10 | Airline / Railway Catering | 5.43 | 3.8 | 70% | 200 |
| 11 | Food Processing Industry | 10.87 | 4.35 | 40% | 229 |
| 12 | Catering Establishments / Corporate Canteen | 35.25 | 5.29 | 15% | 278 |

| | | | | | |
|------------------------|--|--------|--------|-----|------|
| 13 | Restaurant / Dhaba | 206.43 | 20.64 | 10% | 1086 |
| 14 | Hotel Industry | 205.23 | 20.52 | 10% | 1080 |
| 15 | Eateries | 20.67 | 2.07 | 10% | 109 |
| 16 | SOS Based / Miscellaneous (As decided by the District level committee) | 183.98 | 21.36 | 12% | 1124 |
| Total | | 671.46 | 80.55 | | 4238 |
| Non Essential Services | | | | | |
| 17 | Steel Industry | 1.89 | 0 | 0% | 0 |
| 18 | Automobile Industry | 2.16 | 0 | 0% | 0 |
| 19 | Foundry / Forge Industry | 2.94 | 0 | 0% | 0 |
| 20 | Chemical / Plastic Industry | 4.51 | 0 | 0% | 0 |
| | Total | 11.5 | 0 | 0% | 0 |
| Grand Total | | 753.01 | 150.60 | | 7925 |

As the situation evolves, or in the event of any changes to the distribution policy by the Government of India or other urgent circumstances, any modifications required in the distribution criteria, the Commissioner of Civil Supplies and the State-Level Nodal Officer of the Emergency Response Cell shall be granted the authority to make necessary amendments to the guidelines appended in the Annexure to the Government Order read as 1st paper above.

(By order of the Governor)
DR A JAYATHILAK I A S
CHIEF SECRETARY

To:
The Commissioner of Civil Supplies & Consumer Affairs,
Thiruvananthapuram
All District Collectors
The State Level Co-ordinator of Oil Companies, Kochi.

The Controller, Legal Metrology Department.
Information and Public Relations Department (for publication)
Stock file

Forwarded /By order

Section Officer