



## GOVERNMENT OF KERALA

### Abstract

Tourism Department- Departmental Working Group on Plan Schemes(2024-2025)-Maya, Whatsapp Chatbot-Maintenance &Promotion -February 2025-March 2025-Administrative Sanction Accorded- Orders issued

### **TOURISM (B) DEPARTMENT**

G.O.(Rt)No.100/2025/TSM Dated,Thiruvananthapuram, 23-02-2025

Read 1 G.O.(Ms) No.3/2019/TOUR dated 30.05.2019

2 Letter No.DOT/323/2025-M3 dated 28.01.2025 from the Director of Tourism.

3 Minutes of the Departmental Working Group meeting on Plan Schemes 2024-25 held on 10.02.2025

### ORDER

The Director of Tourism as per letter read above had submitted a proposal before the Departmental Working Group for sanctioning an amount of ₹ 8,26,000/- (Rupees Eight Lakhs Twenty Six Thousand only) including GST for the project "*Maya, Whatsapp Chatbot-Maintenance &Promotion February 2025-March 2025*".

2. The Departmental Working Group on Plan Schemes 2024-25 that met on 10.02.2025 examined the proposal in detail and approved the proposal as detailed below:

#### **Budget Plan for February and March 2025**

<b>Activity</b>	<b>Budget (2 months)</b>
Maintenance and WhatsApp platform usage	₹ 1,00,000
Conversation cost - up to 1.67 lakh conversations	₹ 1,67,000
Customer support service (2-member team)	₹ 1,67,000

Content development and workflow updates	₹ 66,000
Social media promotion for new contact database	₹ 2,00,000
<b>Total</b>	<b>₹ 7,00,000</b>
<b>GST @ 18%</b>	<b>₹1, 26,000</b>
<b>GRAND TOTAL</b>	<b>₹ 8,26,000/-</b>

3 .Government have examined the matter in detail and are pleased to accord sanction to the Director of Tourism to expend an amount of ₹ **8,26,000/- (Rupees Eight Lakhs Twenty Six Thousand only) including GST** for the project "Maya, Whatsapp Chatbot-Maintenance &Promotion February 2025-March 2025", by meeting the expenditure from the funds available under the *H/A 3452-80-104-98-00-34-03- PV-Marketing* in financial year 2024-25, limiting the expenditure to this year's budget provision.

4. The Director of Tourism shall also ensure that all the procedural and codal formalities and the conditions stipulated in the Government Order read above shall strictly be adhered to.

(By order of the Governor)  
JAGADEES D  
ADDITIONAL SECRETARY

To:

The Director of Tourism, Tourism Directorate, Park view,  
Thriuvananthapuram

The Principal Accountant General(Audit), Kerala, Thiruvananthapuram.

The Accountant General (Economic & Revenue Sector Audit), Kerala,  
Thiruvananthapuram.

The Finance Department.

Tourism (A) Department.

The Planning & Economic Affairs Department.

The Chief (I&I) Division, State Planning Board, Pattom,  
Thiruvananthapuram.

The Sub Treasury Officer, Sub Treasury, Vellayambalam,  
Thiruvananthapuram.

The Information & Public Relations Department (for uploading in the  
website)

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Section Officer

Copy to:

PS to Minister, Tourism.

PA to Secretary, Tourism.

CA to Additional Secretary, Tourism