



**GOVERNMENT OF KERALA**

No:G1/417/2022/Home  
Home (G) Department  
Thiruvananthapuram,  
Dated:17-12-2024

**CIRCULAR**

Sub: Home Department- Timely action on directions of the National Human Rights Commission -Reg

- Ref: 1. G.O.(Rt) No.809/2023/Home dated 27-03-2023  
2. Minutes of meeting of Secretary General, NHRC with Nodal Officers of States/UTs held on 27.04.2023

National Human Rights Commission (NHRC) has developed Human Rights Commissions (HRCNet) Network Portal (<https://www.hrcnet.nic.in>) to be used for lodging/tracking online complaints and handling of complaints received offline ie, by hand, post etc., so as to facilitate receipt and processing of complaints on human rights violations in a transparent and expeditious manner. HRC Net Portal facilitates online filing/lodging, processing of human rights complaints both by National Human Rights Commission and State Human Rights Commissions, online tracking of status of complaints, online submission of reports and intimation of deaths in custody by Central and State authorities. The Joint Secretary, Home(B) Department is designated as the State Nodal Officer for the matters relating to National Human Rights Commission Portal .

There are numerous cases of the National Human Rights Commission

(NHRC) with the Government of Kerala as a respondent. Hence there is a need to improve the handling of cases in the NHRC and the cases and recommendations from NHRC have to be dealt with in a time bound manner .

Hence for facilitating speedy disposal of the cases in all Departments and to ensure on- time filing of reports/response from State Government through the HRCNet Portal of the National Human Rights Commission, all departments are strictly directed to take timely action on directions of the National Human Rights Commission and to upload the action taken reports in the HRC Portal . All Heads of Departments are hereby directed to ensure strict compliance of time limit and also to appoint Nodal officers in their respective departments for uploading the reports in the HRC Portal . All Secretaries shall monitor the NHRC cases pertaining to their Departments and also entrust the Nodal Officers handling court cases to handle NHRC cases also, if not already done. The name & details of Nodal Officers with phone numbers shall be intimated to the State Nodal officer, Joint Secretary (B), Home Department Govt. Secretariat. (Ph.0471-2518268 ).

BISHWANATH SINHA  
ADDITIONAL CHIEF SECRETARY

To

All Departments in Secretariat including Law and Finance  
All Heads of Departments  
All District Collectors  
The Director, I&PRD (for uploading in the website)  
Stock File /Office Copy

Forwarded / By order,  
Signed by  
Sulfikkerali  
Date: 19-12-2024 16:02:04.

Section Officer.

Copy to:- The Officer on Special Duty, O/o the Chief Secretary  
P A to Additional Chief Secretary( Home and Vigilance )  
Department  
Home (PS) Department  
State Nodal Nodal Officer, HRC Net Portal