

GOVERNMENT OF KERALA

INFORMATION TECHNOLOGY (B) DEPARTMENT

No. 6911/B2/12/ITD

Thiruvananthapuram,

Dated: 06.12.2012

Circular

Sub:- Information Technology Department - Annual Action Plan for e-Governance initiatives - Publication- reg.

Ref: G.O.(P) No.19/12/ITD dated 12.10.2012.

State Government announced IT Policy-2012 during October 2012 with Cabinet approval with a vision;

- i) to plan, develop and market the State as the most preferred IT/ITES Investment/business destination in India.
- ii) to utilize IT for the effective, transparent and efficient delivery of services to the citizens seamlessly through an integrated e-Governance frame work.
- iii) to make the State of Kerala a 100 percent e literate and digital society.

2) Clause 5.1.1 and 5.1.3 of IT Policy-2012 are extracted below.

- "5.1.1 Subject to technical feasibility, Government shall endeavor to provide all the services coming under the Kerala State Right to Service Act, 2012, electronically."
- "5.1.3 Each department of government will publish, in the official website, an annual action plan for their e-governance initiatives with service targets and milestones for project completion. For the current year this plan of action will be published within 2 months from the date of release of this policy."
- 3) As far as providing services coming under RTS Act 2012 electronically, all Head of Departments are instructed to take immediate action in this direction in consultation with KSITM who will provide technical support/advice.
- All Heads of Departments are also hereby instructed to publish in the official website, an annual plan for their e-Governance initiatives with service targets and mile stones for project completion within two months as laid down in IT Policy 2012. Departments can seek the help of KSITM for clarification of queries/doubts (Help desk No.0471-2577088/188) in this regard. Director, KSITM/Head, SeMT will coordinate and send report to Government after going through the action plan of departments.
 - 4) IT Policy can be downloaded from the State Government/KSITM Websites.

P.H. KURIAN
PRINCIPAL SECRETARY TO GOVERNMENT

To

All Secretary/Principal Secretary/Additional Chief Secretary All Head of Departments
Director, KSITM, Thiruvananthapuram.
Head, SeMT, Thiruvananthapuram
Director, I&PRD (For uploading in the Website)
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Section Officer